

# ***A Values-Based Approach To Diversity Management***

## ***Synopsis***

Successful diversity management requires an understanding of many more diversity dimensions than just race and gender. The *personal values* of individuals in the workplace comprise perhaps the most significant diversity dimension and substantially impacts the way we supervise or work with subordinates, coworkers, and customers.

This positive and informative presentation explores the relationship between *personal values* and other diversity dimensions and is a challenging but non-judgmental introduction to a sensitive and sometimes controversial topic.

## ***Benefits***

1. To develop an understanding and appreciation of several "elements of diversity" and their relationship to a key element - *personal values*.
2. To explore definitions & concepts related to diversity issues, paying particular attention to the nature of and pitfalls related to stereotypes.
3. To learn how an understanding of cultural norms and other dimensions of diversity can improve the way we interact with subordinates, coworkers, and customers.
4. To learn how to avoid lawsuits and policy violations by recognizing and avoiding various forms of workplace harassment.
5. To better understand the concept of "organizational diversity" as impacted by the values of an organization or a department within an organization.



***David Hayes***

David Hayes is a dynamic and seasoned seminar leader, keynote speaker and management consultant. David is noted for making entertaining, thought-provoking and motivational presentations to large conference audiences as well as conference breakout workshops.

David specializes in workplace issues such as customer service, team building, supervisory skills, diversity management and workplace violence.

David will customize his presentation to maximize the benefits to your meeting or organization. His presentations are infused with his "values-based" system for understanding and addressing key workplace and organizational issues.